



# Customer Service Evaluation

Culpeper County Parks and Recreation is committed to providing quality customer service. Please take the time to rate your satisfaction level with the customer service that you received. Remember, you are always welcome to visit with us to discuss this or any other recreation matter in greater detail. Thank you!

*Please rate your satisfaction level with the following:*

	Extremely Satisfied	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
<b>The Parks and Recreation office staff was:</b>					
Courteous.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpful.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledgeable.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficient.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction with Visit.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reason for your visit: \_\_\_\_\_

Date of Visit: \_\_\_\_\_

What could the department have done to make your visit better?  
 \_\_\_\_\_  
 \_\_\_\_\_

District of Residence: Catalpa Stevensburg Jefferson Salem  
Cedar Mtn West Fairfax (town) East Fairfax (town)  
Non-Culpeper county/town resident

Is this your first experience with Culpeper Co. Parks & Rec.? Yes No

**OPTIONAL:**

Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**You can mail, fax, or drop-off the survey to the Parks and Recreation Administrative office.**

155 W. Davis Street, Suite 100; Culpeper, VA 22701  
 Phone: 540-727-3412 Fax: 540-727-2802 Online: [web.culpepercounty.gov](http://web.culpepercounty.gov)